



Overseas Warranty Repair / Replacement Application Form

CUSTOMER / PRODUCT INFORMATION

Ticket Number:

Name	
Street Address	
City, State (Province)	
Country / Postal Code	
Telephone (required by shipper)	
Email	
Product Model	
Serial Number	
Purchased From (Dealer)	
Date Purchased (attach invoice)	
Reported Problem (Use back of form or attach description if necessary)	

INTERNATIONAL WARRANTY AND SERVICE CENTERS

Europe	QHYCCD Warranty Service Center Company: Astrosoft Contact: Jan Soldan Address: V Lukach 451, 25165 Ondrejov, Czech Republic Email: astrosoft@email.cz Tel: +420 728403811
North America	QHYCCD Warranty Service Center Company: Santa Barbara Scientific, LLC Contact: Michael Barber Address: 948 Arbolado Rd., Santa Barbara, CA 93103 USA Email: qhyusa@gmail.com Tel: +1 (805) 574-7888
Asia	QHYCCD Warranty Service Center Company: Cyclops Optics Contact: Robin Lee Address: 4L, Wing Kin Industrial Building, 4-6, Wing Kin Road, Kwai Chung, N.T., Hong Kong. Email: robin@cyclopsoptics.com QQ:1545220633 Tel: +852-3426-4668 Fax: +852-3426-4667

INSTRUCTIONS

Please refer to the Warranty Service Center in the territory where you purchased your QHY product. Contact your Warranty Service Center by email to receive shipping instructions and return authorization before sending in your QHY product. Include this completed form and printed copies of any email correspondence with QHY tech support with your product.