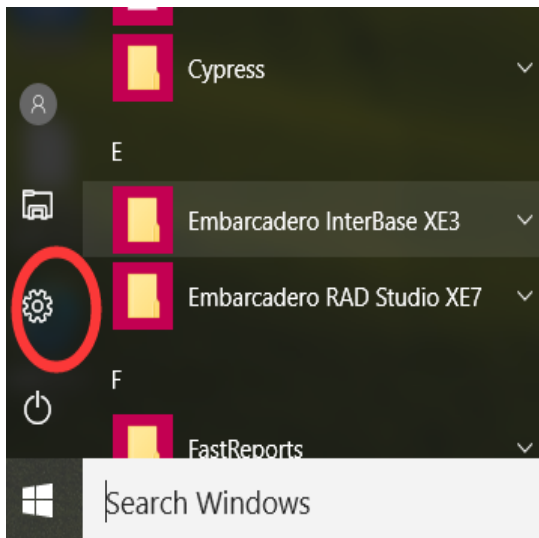


1. The frame rate of my camera is very low, and the software often hangs during recording. How to solve this problem?

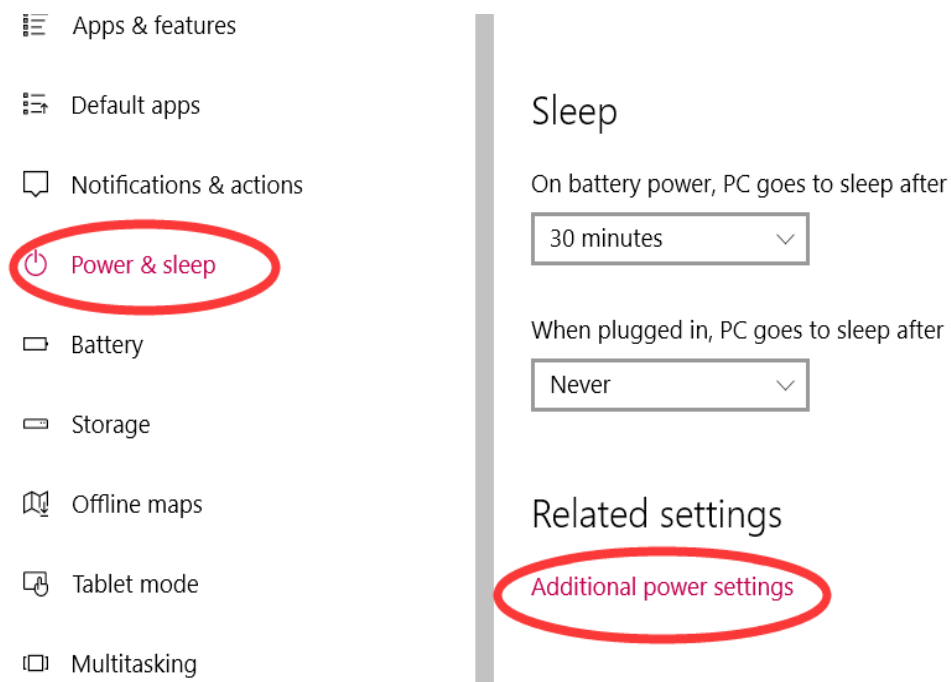
Windows Power Manager will reduce some performance when using battery. It will reduce the USB performance also so it maybe use the camera work not good in this conditions. The video is easy to be hang, or frame rate very low, or cause the software hang, or cause there is no refresh in image display.

We can solve this problem by following these settings.

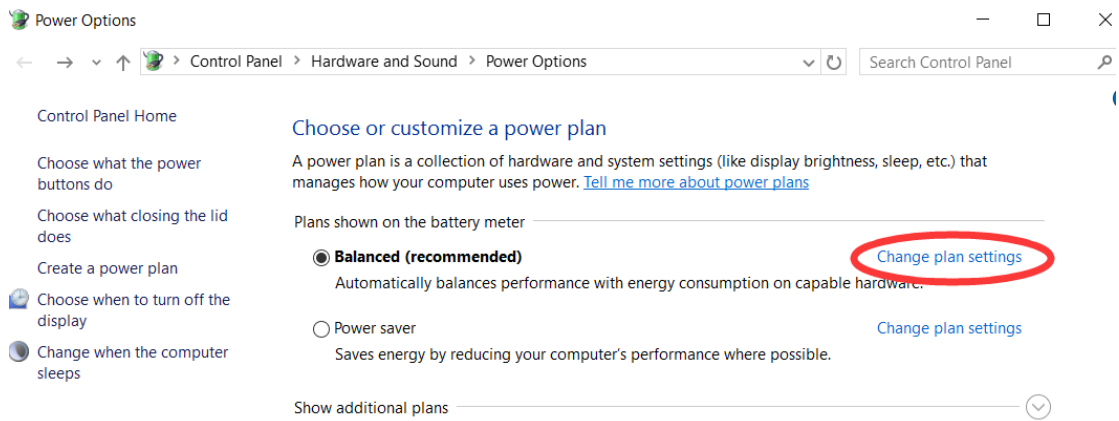
1. Enter this settings by click windows icon->setting



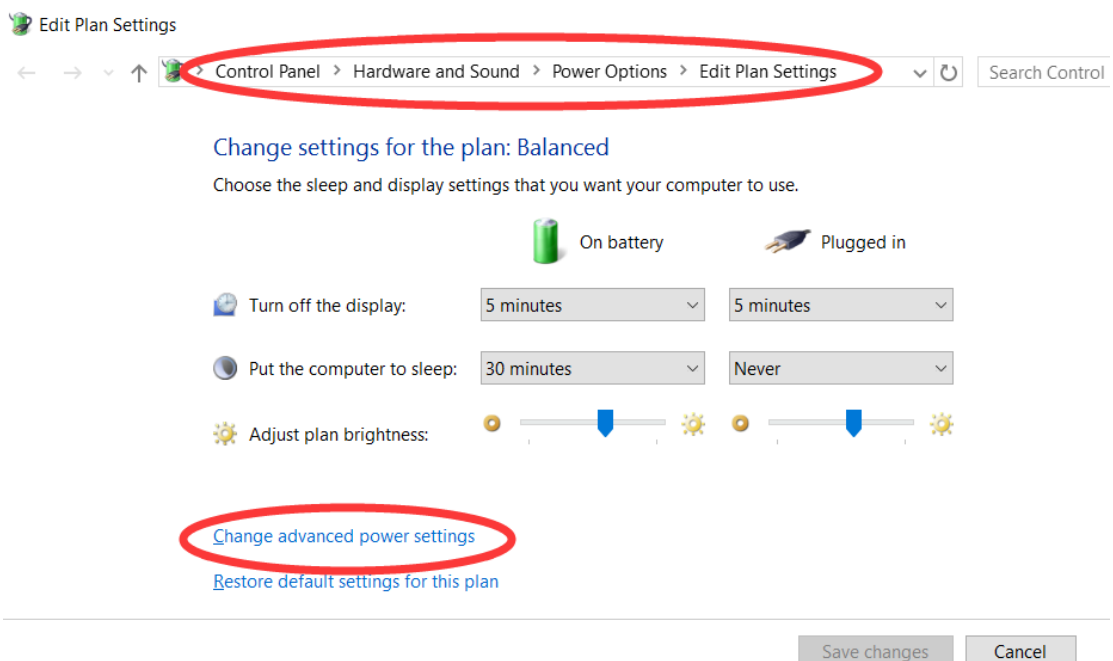
2. In power & sleep, click Additional power settings



3. Now we are here .Click Change plan settings

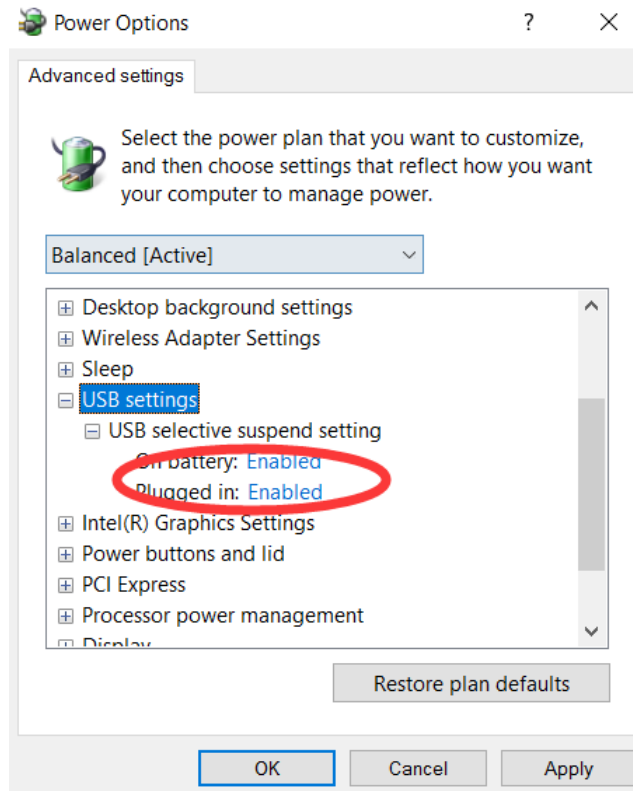


4. Click Change advanced power settings



5. The default of USB selective suspend setting is enabled. This will cause the computer reduce

the USB transfer performance and cause the image transfer failure or not in good speed. Now we need to disable it.



6. Now we disable them. It will fix the problem that camera work not good in battery mode

